



# MOVING FORWARD

ANNUAL  
REPORT  
2023



### BOARD OF DIRECTORS

**Front Row:** Dottie Lynch, Vice Chair; Cheree Birch, Director; Maryann Parrotti, Secretary; Veronica Bashir, Director; Sherri Levin, Director.

**Back Row:** Brad Newman, Chairperson; Elizabeth Andl-Petkov, President & CEO; Helen Crystal Wiggins, Director; Jeff Brown, Treasurer.

### HONORARY BOARD MEMBERS

- » State Senator Christine Tartaglione
- » Former PA State Representative Mark B. Cohen
- » Philadelphia Councilman Brian J. O’Neill
- » Former Philadelphia Councilman Dennis M. O’Brien

### CORPORATE COUNSEL

- » Daniel P. McElhatton, Esquire

### PURPOSE & MISSION

**PATH’s purpose is to promote wellbeing. Our mission is to help individuals achieve a more independent and fulfilling life.**



1919 Cottman Avenue  
Philadelphia, PA 19111  
[www.pathcenter.org](http://www.pathcenter.org)

### LEADERSHIP MESSAGE

# A year of moving forward.

This year, we marked moving forward in many ways.

This was our first full year in our new buildings at 1919 Cottman Avenue. Our staff were back on site and our programs were in full swing, in our offices and in the community. We continued to offer telehealth, remaining accessible to those requiring services we could deliver remotely. The COVID-19 Emergency Order ended in May, allowing our programs to be present and grow wherever people need them most.

We completed the total renovation of our 8220 Castor Avenue campus. This new, modernized building allows all Intellectual Disabilities Services to be headquartered together, so we can be more efficient and effective in delivering services through our Community Living Arrangements, Adult Day, and Community Integrated Employment programs. 8220 Castor Avenue also houses our Intensive Behavioral Health Services program and staff from Administrative areas, ensuring that our programs can operate optimally and seamlessly.

We continued meeting critical community needs in new ways. Two Behavioral Health programs, the Police Assisted Diversion program and the Adult Community Mobile Crisis Team, launched this year, so we can meet critical needs with best practices and best-in-class staff. Within our Intellectual Disabilities programs, we closed our Vocational Rehabilitation Program, bringing those individuals into our Adult Day and Community Integrated Employment programs in line with best practices.

Our PATH@1919 Community Hub continued to make strides with Campaign for Working Families, Clarifi, The Welcoming Center, and UESF offering on-site services and information to the PATH community as well as the community at large. Community organizations used our space for health fairs, association gatherings, a Red Cross blood drive, and a town hall for Representative Jared Solomon—fulfilling the promise of improving the social determinants of health for our Northeast Philadelphia community members.

Finally, we had new additions to PATH leadership. We formally welcomed Veronica Bashir, Cheree Birch, and Helen Wiggins as Board Directors, as well as two new members of our Executive Council: Jessica Varela Correa as Chief Operating Officer and Dr. Winifred Nagle as Chief Administrative and Chief Compliance Officer.

In this full and exciting year, we want to take a moment to thank our Board members, our staff, those we serve and their families, our funders, our legislators, our partners, and all in our community who support and trust us every day and make us who we are. We eagerly anticipate all we will do in the coming year and ongoing, as we keep moving forward, together.

In gratitude,



Brad Newman,  
Board Chairperson



Elizabeth “Betty” Andl-Petkov,  
President & CEO



# A Year of Growth and Change



**Fiscal Year 2023 saw PATH, those we serve, and the wider Philadelphia community continuing to emerge from the pandemic.**

With the end of the emergency order in May 2023, services were more fully offered on-site at our locations, in schools and community settings, and via telehealth, and our dedicated staff continued to be there when and where our clients needed us most.



## PATH Reopens Castor Avenue Campus

**This Fiscal Year, we came full circle with the complete renovation of our building at 8220 Castor Avenue.**

With the renovation and reopening of our Castor Avenue campus, all Intellectual Disabilities services are now headquartered under one roof, improving communication, efficiency, and service delivery in a beautiful, modernized building. Housing our Community Living Arrangements administration, Intellectual Disabilities administration, and our Adult Day and Community Integrated Employment programs, as well as Behavioral Health program staff from our Intensive Behavioral Health Services program and Administrative staff from Human Resources, Information Technology, and Facilities, this state-of-the-art facility gives staff and the individuals we serve a space we can be proud of, where they can grow and thrive.

**2023 was a time of growth and change for PATH leadership as well: we welcomed two new Board officers and three new Board members, each with ties to the community and PATH.**



**Brad Newman** was elected as Board Chair, from his tenure as Acting Board Chair over the past year, and **Jeff Brown** was elected as Board Treasurer from his tenure as Director.



**Veronica Bashir** joined PATH's Board as a family member: her daughter, Aasiyah, participates in PATH's Adult Day Program. Veronica is a retired Certified Nurse Assistant/Phlebotomist, and in her free time, she enjoys working as a daycare substitute teacher, sewing, crocheting, shopping, and visiting those in need in her community. She joined the Board because she wanted to be part of making a difference in the lives of people with intellectual disabilities. Veronica and Aasiyah were featured speakers at PATH's ribbon cutting for our new headquarters at 1919 Cottman Avenue in July 2021.



**Cheree Birch** joined PATH's Board to be part of something that would allow her to give back to the community. She has worked as a paralegal for the last 19 years and is currently working with an attorney providing estate and elder law services. Originally from Virginia, Cheree has lived in Philadelphia for the past 36 years. She raised her three children here and tragically lost her eldest son to gun violence in 2016. In her free time, she enjoys spending time with family and friends, trying new recipes and restaurants, and is part of the outreach program at her church, Dare 2 Imagine, to help serve those in need.



**Helen Wiggins** joined PATH's Board because she feels PATH has really opened doors for her. Helen is currently a student at Philadelphia Community College majoring in Human Services. She has experience working in the human services field, and loves reading and walking in her free time. She wants her presence to make an impact in helping people at PATH and is proud to be a new Board member.

**In addition to our new Board members, we welcomed two new leaders to our Executive Council.**



**Dr. Winifred Nagle**, Chief Administrative Officer and Chief Compliance Officer, joined PATH in February 2023. Dr. Nagle is a licensed professional counselor and has her PhD in Industrial-Organizational Psychology. She has significant experience in optimizing operational and clinical effectiveness; program evaluation; leading engagement and culture initiatives including Diversity, Equity, and Inclusion workgroups and training and professional development programs; and ensuring compliance with regulatory, clinical, and accreditation requirements. She is also a CARF reviewer.



**Jessica Varela Correa**, Chief Operating Officer, joined PATH in May 2023 with significant experience in Finance and Operations at organizations including Lowe's Companies, the City of Philadelphia, and the School District of Philadelphia. She has an MBA and a Master of Leadership Development from Penn State University and a graduate professional certificate in Project Management and Lean Six Sigma.

# Creating Connections: PATH@1919 Community Hub

**Our Community Hub, PATH@1919, continued to be a place where community organizations and members could convene and learn.**

Our community partners put our space to good use: **Campaign for Working Families** offered ongoing tax assistance during a busy tax season; **Clarifi** offered an information session to PATH staff; **The Welcoming Center** offered ongoing wellness workshops; **UESF** offered housing and utility assistance as well as family empowerment and veterans' assistance; and we continued conversations with **SeniorLAW Center** to develop programs in the coming year.

PATH@1919 also saw other community organizations utilize our space to address current and emerging community needs, expanding our reach beyond our own services to strengthen the social determinants of health that are so vital to our neighbors in Northeast Philadelphia and beyond.

In Fiscal Year 2023, we held a blood drive in partnership with **The Red Cross**; provided space for the **City of Philadelphia Office of Community Empowerment & Opportunity's landlord focus group**; hosted and participated in a free **Community Health Fair for Jefferson Health** in collaboration with **Northeast Philadelphia Chinese Association** and the **Hepatitis B Foundation**; hosted a **Roosevelt Boulevard Town Hall Meeting for Representative Jared Solomon's office**; and hosted monthly meetings for the **Castor, Bustleton, Cottman Business Association** and **The National Active Retired Federal Employees**.

We are proud to offer this space to our community and to facilitate and participate in the connections it creates. We look forward to using this space in a way that continues to strengthen our community in the years to come.



## PROGRAM NEWS AND RECOGNITION

### PROGRAM NEWS

Throughout Fiscal Year 2023, PATH continued to evolve our program offerings, including the following:

- In line with the most up-to-date federal and state guidance, we fully eliminated our **Vocational Rehabilitation Program** and welcomed individuals into our **Adult Day** and **Community Integrated Employment programs**, ensuring the best possible experience for those we serve.
- We also fully launched two programs this Fiscal Year:

**The Police Assisted Diversion (PAD) program** is a pilot program offered for specific low-level, non-violent offenses within the pilot zone and during program hours. A collaboration between police officers, service providers, and community residents, the program takes a health-oriented approach to law enforcement, with the goal of diverting people away from the criminal justice system and towards supportive, peer-based social services customized to meet their needs.

**The Adult Community Mobile Crisis Response Team (ACMCRT)** provides support to adults who experience a mental health crisis in the community, focusing on resolution and recovery-oriented interventions as an alternative to psychiatric hospitalization. Our mobile and on-call ACMCRT teams work 24/7, 365 days a year, assessing the severity of each situation and providing resources and referrals to support individuals so they can remain in their community.

### RECOGNITION

PATH continued our tradition as a best-in-class provider in Philadelphia with **Evidence-Based Practice, Pay-for-Performance, and Value-Based Purchasing Awards**, a **5-Star Provider Rating from CBH**, and ongoing **CARF (Commission on Accreditation of Rehabilitation Facilities) accreditation** for our Residential Treatment Facility programs and overall agency administration.



## AWARDS



In January 2023, PATH was proud to receive the **2022 Pennsylvania Historic Preservation Award for Rehabilitation/Construction** for our new headquarters at 1919 Cottman Avenue.



**Danielle Flynn**, Volunteer Organizer with **Caring for Friends**, a senior meals delivery program and one of the largest food banks in Philadelphia, received the **Brighter Futures Spiritual Support Award of Excellence**.

PATH volunteers were also recognized with the **Caring Breakfast Bag Assembly Group of the Year Award**.

PATH was also honored to be one of four Philadelphia organizations selected to receive a donation from the **Philadelphia Insurance Companies PHLly Phillies Runs for Charity** initiative, making it especially exciting for us to watch every game.

**We thank all who support us as we strive to provide best-in-class Behavioral Health and Intellectual Disabilities services to our community members who need them.**

# Financial & Service Statistics

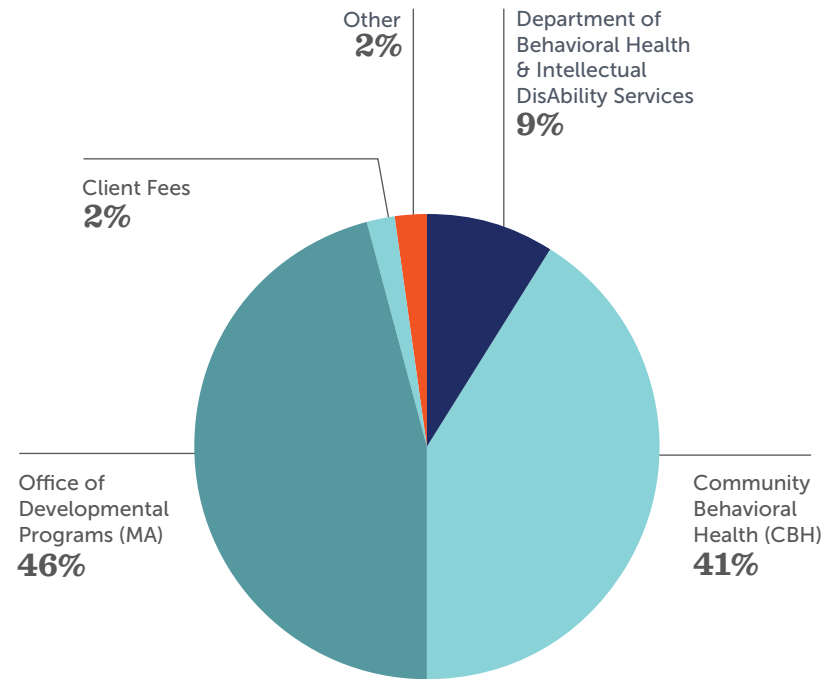
## SUMMARY OF CLIENT SERVICE DATA FOR YEAR 2023

SERVICES PROVIDED July 1, 2022 – June 30, 2023	Individuals Served*
<b>Behavioral Health Services</b>	<b>3,929</b>
Adult Community Mobile Crisis Response Team	822
Case Management (Adult & Children)	503
Children's Mobile Intervention & Crisis Services	440
Children's Urgent Care Center	1,025
Community Integrated Recovery Center	146
Family Based Mental Health Services	91
Intake/Assessment	506
Outpatient Treatment (Adult & Children)	1,427
Residential Services	74
Intensive Behavioral Health Services	238
Police Assisted Diversion	24
<b>Intellectual Disabilities Services</b>	<b>230</b>
Community Integrated Employment	72
Day Program	90
Vocational Rehabilitation Services	42
Residential Program	83
<b>Total Individuals Served, All Services*</b>	<b>4,120</b>

\*Numbers cannot be summed. Short-term services, including ACMCRT, Children's Mobile Intervention & Crisis, UCC, and PAD, count admissions not unique individuals served.

## REVENUE EARNED:

### \$48,168,568



## EXPENSES INCURRED:

### \$48,937,426

